

Updating the SmartDongle Drivers (*Especially for French Operating Systems)

What you need to do is download the latest SmartDongle UMDF Driver from their website:

<http://www.smartdongle.com/drivers/Windows/README.html>

1. Remove the SmartDongle from the computer.
2. Create a Folder on your hard drive called SmartDongle.
 - a. Click on StartClick on My Computer (XP) or Computer(Vista)
 - b. Click on your Hard Drive (generally C:)
 - c. Right Click on an open area of the window that opens.
 - d. Select New, then Folder
 - e. This will create the folder and prompt you to change the name from 'New Folder' to what you'd like. Name this folder SmartDongle.
3. Download the compressed file using the link above and save it to the SmartDongle folder you created. Click on the 1 link that is on the page (SmartDongle UMDF Driver v3.2.6001.18000.zip).
4. Unzip (Decompress) the file to C:\SmartDongle folder
 - a. If you're using Vista
 - b. Right click on the file and choose 'Extract All'
 - c. A window will pop-up with a 'Browse' button. Click the Browse button.
 - d. Navigate to the C:\SmartDongle folder
 - e. You can uncheck the 'Show extracted files when complete' checkbox.
 - f. Click on the 'Extract' button.
 - g. This will decompress the file and create the necessary sub-folders.
 - h. If you're using Windows XP
 - i. You will need to have a program to Unzip (Decompress) files. If you do not already have one, you can download a freeware program here:
http://www.freewarefiles.com/ZipGenius-V_program_3344.html
 - ii. Follow the instructions of the software to unzip it to the C:\SmartDongle Folder.
5. NOTE: This does not actually install the program, but it does put it on your hard drive. Now we need to tell the computer to use this driver for the SmartDongle.
6. Place the SmartDongle into the computer. Most likely it will prompt that it has Found New Hardware, but will then not be able to load the drivers. If it prompts for you to install the drivers (Welcome to the Hardware Update Wizard popup will appear), then:
 - a. Before continuing, you need to know if you have a 32-bit or 64-bit computer. To tell what type you have:
 - i. Click on Start
 - ii. If Windows XP, click the Run option
 - iii. In the Run box (or Search if on Vista), type 'msinfo32' and press the Run button (or press the Enter Key on Vista)
 - iv. This will display a 'System Information Screen'.
 - v. In the right window, look for System Type. It should have either x64-based PC or x86-based computer. X64 is a 64-bit computer. X86 is a 32-bit System.
 - b. Now - back to the New Hardware Wizard
 - i. Select 'Install from a list or specific location (Advanced). Click Next
 - ii. Select 'Search for the best driver in these locations'.
 - iii. Uncheck the box next to 'Search removable media ...'
 - iv. Check the box next to 'Include this location in the search'. Then click the browse button.
 - v. Browse to C:\SmartDongle\SmartDongle UMDF Driver v3.2.6001.18000\amd64 (if you have a 64-bit computer)
 - vi. Browse to C:\SmartDongle\SmartDongle UMDF Driver v3.2.6001.18000\x86 (if you have a 32-bit computer)
 - vii. Click the OK button to select this location.
 - viii. Click the Next button
 - ix. This should install the driver.
7. If putting the SmartDongle into the system did not prompt for new driver installation, then:
 - a. Click on Start
 - b. If Windows XP, click the Run option
 - c. In the Run box (or Search if on Vista), type 'devmgmt.msc' and press the Run button (or press the Enter Key on Vista)
 - d. This will open a screen called Device Manager
 - e. Click the '+' near Universal Serial Bus Controller
 - f. Locate the SmartDongle on the list of USB Devices
 - g. Right click on it and select 'Update Driver'
 - h. Follow the instructions in item 6 above to install the driver you downloaded.